

Policies & Procedures

Section: Administrative Policies

Pages: 2

Subject: Consumer Rights

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CONSUMER RIGHTS

PURPOSE

As an organization committed to the highest ethical principles, Davis Behavioral Health has implemented a system of rights that nurtures and protects the personal liberty, dignity and respect of the clients we serve. DBH and its providers will comply with any applicable federal and state laws that pertain to client rights, as well as any rights that are specific to clients who have Medicaid. Further, DBH does not restrict services based on moral or religious grounds.

POLICY

Davis Behavioral Health will promote the personal rights and liberties of the clients who we serve. Clients will be oriented to these rights and to the procedures for reporting any perceived violations of these rights.

PROCEDURE

1. Each client of Davis Behavioral Health has the right to:
 - a. Be treated with respect and dignity
 - b. Have his/her privacy protected, including receiving a copy of the Notice of Privacy Practices
 - c. Get information on all treatment options presented in a manner that is understandable
 - d. Take part in treatment decisions regarding his/her mental health care, including the right to refuse treatment
 - e. Be free of restraint or seclusion if it is used to coerce (force), discipline, or is used as a reaction (to retaliate), or for convenience, as specified in federal regulations on the use of restraint and seclusion
 - f. Get a copy of his/her medical record and if appropriate, ask that it be amended or corrected when allowed by federal law
 - g. Be asked for written authorization before any interviews are audio or video taped

